



THE  
CLIFFS  
AT PRINCEVILLE

## *Resort Information*



3811 Edward Road Princeville, Kauai, Hawai`i 96722 (808)-826-6219



# Resort Information

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# E Komo Mai

## *Welcome!*

*The boards and management of The Cliffs wish you a very special heartfelt “Aloha” and welcome you to Hawai‘i and to our island home, Kaua‘i. We cordially extend our Aloha to make your vacation a carefree and memorable experience.*

*As you settle in, please take a moment to acquaint yourself with the services we have listed in this informational booklet. If we may be of any assistance, please do not hesitate to call on us.*

*We look forward to meeting you and sharing with you the warm traditions and gracious Ho‘okipa (hospitality) of Kaua‘i.*

*Masks are mandatory in  
enclosed areas at  
The Cliffs*



THE  
CLIFFS  
AT PRINCEVILLE

## *About The Cliffs.....*

Dramatically situated on a bluff overlooking the Pacific Ocean on Kauai's spectacular north shore, The Cliffs at Princeville is nestled into 22 acres of lush tropical greenery. Situated between shimmering seas and sculpted emerald mountains the resort is adjacent to one of the world's most challenging and picturesque golf courses, The Makai Golf Course.

The Cliffs at Princeville was built in 1979 and offers one bedroom, one bedroom with loft, and four bedroom condominiums with ocean or garden views. Each beautifully appointed suite features a large bedroom, fully-equipped kitchen, dining area, living room, washer and dryer, broadband internet access, two full baths, and two private lanais.

On-site recreation opportunities include a putting green, tennis courts, pickle ball classes, basketball half court, shuffle board, a children's playground, pool, and two Jacuzzis. We do rent bikes at a nominal charge for riding around the Princeville area.

For moments of contemplation, relax on one of several Adirondack chairs near the ocean cliff, sway with the palm trees in a hammock and take a leisurely nature walk through the resort's expansive lawns and tropical gardens.

Need adventure? Contact The Cliffs Concierge at **808-826-2005** to arrange your activities. ATV rainforest tours, helicopter tours, downhill bicycle tours, eco snorkeling tours, fishing charters, horseback rides, Na Pali snorkel or dinner boat excursions, zip line adventures - these are just a few! **Contact us to help arrange your next Hawai`ian vacation activities!**





# Resort Information

**GUEST SERVICE REQUESTS.....808-826-2008**

**FRONT DESK.....808-826-6219**

The front desk is available daily from 7:00 a.m. to 10:00 p.m.

**ACTIVITIES/ CONCIERGE.....808-826-2005**

**HOUSEKEEPING.....808-826-2006**

Cliffs Housekeeping is available from 8:00 a.m. to 4:30 p.m. daily

Mid-week service is available upon request with the use of timeshare week

- ◆ Performed on the 3rd day after arrival, this service provides clean towels, trash removal, changing of bed linens, and light unit cleaning.

## CHECKING OUT

Check out time is at 10:00 am. In order to give our Housekeeping staff the maximum amount of time to clean all units for the next guest checking in, we would appreciate your assisting us with the following check out procedures:

- ◆ Clean all dirty cookware and place dirty dishes, glasses, and flatware in the dishwasher and begin the wash cycle before you leave unit.
- ◆ Dispose of all trash and recycling in the bins around the property.
- ◆ If you brought sand into the unit please vacuum sand before leaving.
- ◆ The housekeeping staff will clean the unit. We appreciate your help in leaving the unit tidy.

If your unit is left excessively untidy, there may be a minimum \$100.00 (plus tax) fee for additional cleaning.



**CREDIT CARDS:** We accept American Express, Master Card, and VISA. Settlement of accounts can also be done with cash or travelers checks. Sorry, no personal checks.



# More Resort Information

## BEACH GEAR

A cooler and two beach chairs are provided for your enjoyment during your stay. We want you to make use of them. Don't leave them in the trunk of your rental car when you leave.....If they are damaged or lost you will be charged for them.



## INSECTS

This may be paradise but we do have our little critters. Mosquitos can be bothersome, especially when the tradewinds subside. Mosquitos are most active around dusk so close the screens then or you might have one buzzing around you all night. Another critter we should mention is the famous "gecko". He is a harmless lizard from two to four inches long and is related to the chameleon. He loves mosquitos and other bugs and preys on them at night near light fixtures. He is your friend!



## INTERNET ACCESS

High speed internet service is available in units. There is also a Business Center with computers and a printer in the lobby area. For more information, please see the front desk.



## LANAI

Please do not sweep or shake debris and sand from your lanai (balcony). This can disturb guests below.

## LANAI RAILINGS

Please leave the railings empty. We know you will be tempted to place shoes or hang garments, towels, or other items on them, but we may not be able to retrieve items that may be blown away and on to another lanai.







# Resort Information

## PARKING

Parking stalls are not assigned. Please be sure to park in a stall and not in “no parking” zones or in the middle of a turnaround. Please display parking permit on vehicle dashboard as Cliffs security will tag vehicles without parking permits and vehicles that are not parked in stalls. We do have a limited number of handicap-accessible parking stalls. For information, please contact the front desk.



## PLAYGROUND

The Keiki playground is open from 9:00 a.m.—6:00 p.m. and is available for children ages 5 to 12, Cliffs owners and registered guests. Children must be accompanied by an adult at all times on the playground. Please no food or drinks at the playground.

## BASKETBALL, TENNIS, PICKLE BALL, PUTTING GREEN, BIKES

The basketball, tennis, and pickle ball courts are open from 9:00a.m.—6:00 p.m. and available to Cliffs owners and registered guests. Use of courts and putting green equipment is complimentary (please return within two hours) and is available at the front desk on a first-come first-serve basis. Bike rental is \$5/hour.

## NEED COPIES OR NEED TO FAX?

Ask at the front desk. We are happy to copy and fax for you for a nominal fee per page. Available from 8:00 a.m.-6:00 p.m. daily. Our fax number is (808) 826-2140.

## POOL TOWELS

Pool towels are located in each unit in the guest bathroom.



## POOL / JACUZZI / RECREATION AREA

The recreation area is open daily from 9:00 a.m. - 10:00 p.m. **POOL USE IS FOR OWNERS AND REGISTERED GUESTS ONLY.** Access is by room key. There is no lifeguard on duty so please supervise children. Please shower off sand and oils before entering the pool. For your safety, glass, glassware, and flotation devices are not allowed in the pool/spa/recreation area.

## ROOM SAFES

Units are equipped with a room safe and we encourage you to lock up your valuables when you are out or while sleeping. The Cliffs Club Interval Association and the Cliffs Resort Vacation Owners Association are not responsible for your valuables and personal belongings.



# Concierge & Activities



## FARMERS' MARKETS

Sunday - 12 pm to 2:30 pm, Hanalei

Tuesday - 3 pm, Waipa at Hanalei

Wednesday & Fridays - 4 pm, Cliffs at Princeville Rec. Room

Saturday - 9 am to 12 pm, Anaina Hou, Mini Golf Site

## MAKAI MUSIC & ART FESTIVAL

Every Wednesday - 1 pm - 5 pm at Makai Grill Lawn

Local musicians and artists sharing talent and Aloha.



- ◇ ATV Rainforest tours
- ◇ Diving
- ◇ Downhill Bicycle Tours
- ◇ Fishing Charters
- ◇ Niihau Snorkel Boat Tours
- ◇ Helicopter Tours
- ◇ Luaus
- ◇ Kayak, Hike, Waterfall tours
- ◇ Napali Coast Snorkel Boat Tours
- ◇ Sunset Na Pali Dinner Cruises
- ◇ Tubing
- ◇ Zip Line Adventures
- ◇ Zodiac Expeditions
- ◇ Yoga

***"E Komo Mai"***  
**COME AND SEE US**

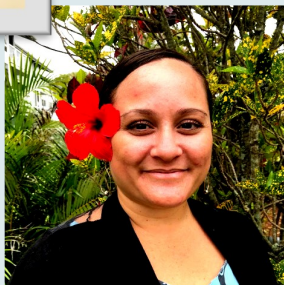
CLIFFS CONCIERGE

808-826-2005

***We Are  
Available  
Daily***



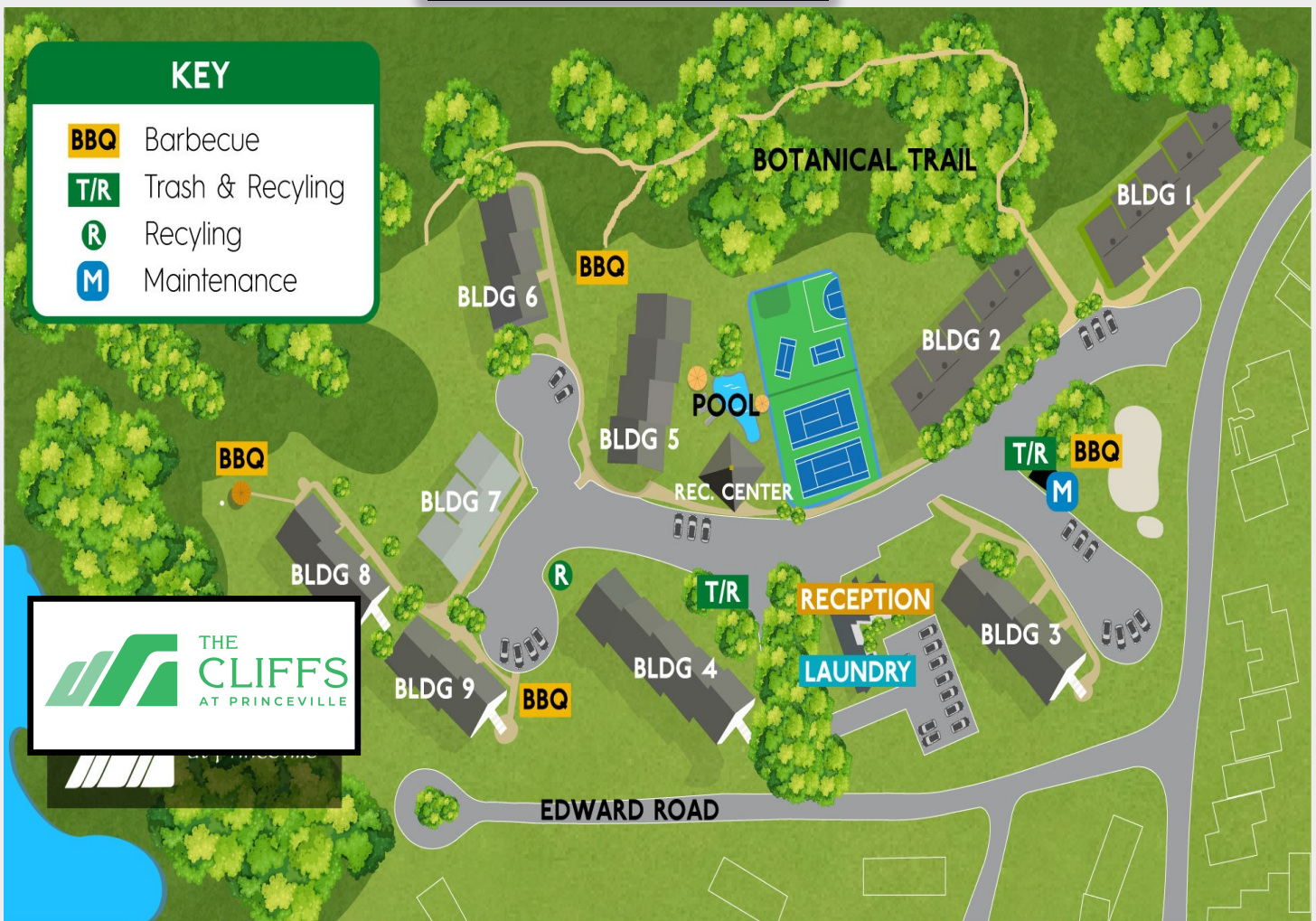
Located at  
concierge  
desk near  
lobby.



**Brigette & Natasha  
Concierge**



# Property Map



**Gas grills are located throughout the resort. In front of Building 2 near the putting green, between Buildings 4&9 between Buildings 5&6 and in the gazebo near Building 8.**

**Grilling is not allowed on your lanai.**



**The Cliffs** 3811 Edward Rd Princeville, Kaua'i, HI 96722

Reservations 800-367-8024

Resort 808-826-6219

Resort Fax 808-826-2140

Admin Fax 808-826-1272

[www.cliffsatprinceville.com](http://www.cliffsatprinceville.com)

## **ONE BEDROOM**

LIVING AREA 964 SQ FT

LANAI 255 SQ FT



## **ONE BEDROOM WITH LOFT**

LIVING AREA 964 SQ FT LOFT 319 SQ FT

LANAI 255 SQ FT





# Miscellaneous Information

## SMOKING

The Cliffs is Smoke-Free inside and out throughout the property. Smoking is prohibited except in the four areas that have been designated smoking areas. The four are: near the mini putting green, at the edge of the employee parking lot (near Building 3), on the ocean side of Building 6 and near the gazebo area.



## STATE TAX

The State legislature imposed an accommodations tax (13.25%) for stays in all timeshare units. This tax went into effect on January 1, 1991 (Hawai'i Sessions Laws 1998, Act 156).

## TRASH AND RECYCLING

Trash may be disposed of at trash bins located on property; one near Building 4 across from the Recreation Building and the other at the maintenance building. Make sure to recycle too– paper, glass, tin/steel, aluminum, plastic at Building 4, between buildings 7 & 9 and at the maintenance building. Take cardboard to the maintenance building please– that is the only place we can recycle cardboard.



## WAKE-UP CALLS

You can schedule wake-up calls. Just contact the front desk for further assistance.

## LAUNDRY

All units come equipped with a washer and dryer. Additional boxes of laundry detergent and dryer sheets may be purchased at the front desk at a nominal cost.



# Helpful Telephone Numbers

## MEDICAL

Emergency-Ambulance, Fire, Police.....911  
Poison Control Center.....800-222-1222

## MEDICAL FACILITIES

Hale Le'a Medicine Kilauea Walk-in Clinic...M-F 8am-7pm  
Sat-Sun 9am-5pm.....808-828-2885  
Kauai Medical Clinic Lihueat Wilcox Hospital.....808-245-1500  
Kauai Urgent Care, Lihue..Mon-Sun 8am-7pm.....808-245-1532  
Mahelona Medical Center, Kapaa...24 hours.....808-822-4961  
North Shore Clinic Kilauea...M-F 8 am-6pm.....808-828-1418  
**MAKANA NORTH SHORE URGENT CARE PRINCEVILLE**  
**OPEN 24 HRS 7 DAYS- NEXT TO FIRE STATION (808) 320-7300**  
Wilcox Memorial Hospital, Lihue...24 hours.....808-245-1100

## AREA PHARMACIES

North Shore Pharmacy in Kilauea.....808-828-2131  
Foodland Pharmacy, Princeville Shopping Ctr.....808-826-9880

## BANKS IN THE AREA

First Hawaiian Bank Princeville .....808-826-1560  
M-Th 8:30 am- 4:00 pm, Fri 8:30 am-6:00 pm  
Bank of Hawaii Princeville .....808-826-6551  
M-Th 8:30 am- 4:00 pm, Fri 8:30 am-6:00 pm  
Both banks closed Saturday and Sunday. ATM available  
at Foodland Princeville.

## DENTISTS

Hanalei Dental.....808-826-4460  
Princeville Dental.....808-212-1806

## GENERAL INFORMATION

Kauai Museum.....808-245-6931  
KCC Performing Arts.....808-245-8270  
Kauai Visitors Bureau.....800-262-1400  
Princeville Public Library.....808-826-4310  
U.S Postal service.....800-275-8777

## AREA SHOPPING

Princeville Shopping Center.....808-826-9497  
Ching Young Village Hanalei.....808-826-7222  
Kong Lung Kilauea Town.....808-828-1822  
Foodland Pharmacy in Princeville  
Shopping Center .....808-826-9880

## WEATHER AND OCEAN CONDITIONS

Beach Safety <http://hawaii beachesafety.com/kauai>  
<http://www.kauaiexplorer.com>  
Kauai Civil Defense Center Lihue.....808-241-1800  
Marine Forecast.....808-245-2919  
National Weather Service Surf Advisory..808-245-3654  
Surf news [www.kauai.gov/surf](http://www.kauai.gov/surf)  
<https://www.surfnewsnetwork.com/island/kauai/>  
Weather Forecast for Kauai.....808-245-6001

|  |                |
|--|----------------|
| Accounts Receivable (Maintenance Fee payments) ..... | 808-826-2090   |
| Front Desk or Resort Operator .....                  | 808-826-6219   |
| Concierge.....                                       | 808-826-2005   |
| Housekeeping .....                                   | 808-826-2006   |
| Internet On Site Assistance .....                    | 808-826-2092   |
| Laundry .....  | 808-826-2124   |
| Maintenance .....                                    | 808-826-2187   |
| Reservations .....                                   | 808-826-2000   |
| Cliffs Security (after hours emergency).....         | 808-635-2806   |
| Princeville Security .....                           | 808-826-6181   |
| Spectrum TV WIFI Support .....                       | 1-833-697-7328 |



# Getting From Here to There

## AIR TRANSPORTATION

|   |              |
|---|--------------|
| Air Pacific Limited.....                    | 808-833-5582 |
| Alaska Airlines.....                        | 800-252-7522 |
| Local Alaska Air Baggage Claim.....         | 808-245-2676 |
| Alaskan Vacations.....                      | 877-958-2700 |
| All Nippon Airways.....                     | 800-235-9262 |
| American Airlines.....                      | 800-433-7300 |
| Local American number and for baggage...    | 808-241-7737 |
| Delta Airlines.....                         | 800-221-1212 |
| Hawaiian Airlines.....                      | 800-367-5320 |
| Hawaiian Airlines local Baggage service.... | 808-245-6518 |
| Island Air.....                             | 800-632-2376 |
| Island Air Local number and for baggage...  | 808-241-7590 |
| United Airlines.....                        | 800-241-6522 |
| Local United number and for baggage.....    | 808-246-1400 |
| U.S. Airways.....                           | 800-433-7300 |
| U.S. Air local number and for baggage.....  | 808-241-7739 |
| West Jet.....                               | 888-937-8538 |
| West Jet Baggage.....                       | 866-666-6224 |

## AIRPORT TRANSPORTATION

|  |              |
|--|--------------|
| North Shore Cab Company.....   | 808-639-7829 |
| North Shore Limousine.....   | 808-634-7260 |
| Princeville Taxi.....  | 808-635-4335 |
| GO Airport SpeediShuttle Kauai.....  | 877-242-5777 |
| <a href="http://www.info@goairportshuttle.com">www.info@goairportshuttle.com</a> |              |
| North Shore Shuttle  |              |
| (Ke'e Reservations): <a href="http://www.gohaena.com">www.gohaena.com</a> .      |              |



## LAND TRANSPORTATION

|                            |                |
|----------------------------|----------------|
| Alamo Rent a car.....      | 808-246-0646   |
| Avis rent a car.....       | 808-245-7995   |
| Budget Rent a car .....    | 808-245-9031   |
| Dollar rent a car.....     | 1-866-434-2226 |
| Enterprise rent a car..... | 808-246-0204   |
| Hertz rent a car.....      | 808-245-3356   |
| National Car rental.....   | 808-245-5638   |
| Thrifty car rental.....    | 808-246-6252   |
| Kauai Bus.....             | 808-241-8110   |

Bus Schedule: [www.kauai.com/kauai-bus](http://www.kauai.com/kauai-bus)

## CHURCHES IN THE AREA

Kapaa Assembly of God– Sunday 10 am & 6:30 pm  
 Bahai– call 808-822-3166  
 Baptist Independent– Garden Island Missionary Kilauea  
 Baptist Southern– Kapaa Baptist Church Sunday 10:15 am  
 Buddhist-Kapaa Hongwanji Missionary– Sunday 9 am  
 Calvary Chapel North Shore Kilauea Sun 8 & 9:30am,  
 Sunday 6:30 pm, Wednesday 6:30 pm  
 Catholic-St William Hanalei Sunday 9 am (Temporarily Closed)  
 Catholic– St Sylvesters Kilauea Sat 5pm & Sun 7 am  
 Christian– North Shore Christian Kilauea-Sat 7pm & Sun 9 am  
 Church of Jesus Christ Latter Day Saints– Hanalei Sun 9 am  
 Congregational– Lihue First Church Sunday 9 am  
 Episcopal– Christ Memorial (Stone Church) Kilauea Sun 8:30 am  
 Full Gospel– Island Worship Center Anahola– Sun 10 am  
 Hindu-Saiva Siddhanta Church Kapaa– Daily 9 am  
 Jehovah's Witnesses Kapaa-4-1731 Kuhio Hwy Kapaa  
 Jewish– services held at St. Michaels's Episcopal church, Lihue  
 and the new Jewish Community Center in Kapaa  
 Kapaa Missionary Church– Sun 8:30 am & 10 am  
 Pentecostal– Island Worship Ctrr Anahola– Wed 7pm, Sun 10am  
 Christian Science Church Kapaa– Sunday 10am  
 Seventh Day Adventist– Kapaa– Saturday 11 am  
 United Church of Christ:  
 Church of The Pacific– Princeville– Sunday 10 am  
 Waioli Hui'ia Church (Green Church) Hanalei Sun 10 am



## **Here are some resources for your reservation questions:**

**CLIFFS EXCHANGE CLUB .....808-826-2020**

**Monday to Friday 8:00 a.m. to 4:00 p.m. Hawai`i time**

**CLIFFS CLUB and CLIFFS RESORT RESERVATIONS .....800-367-8024**

**Monday to Friday 8:00 a.m. to 4:00 p.m. Hawai`i time, [www.intervalworld.com](http://www.intervalworld.com)**

**INTERVAL INTERNATIONAL "II" .....800-828-8200**

**Ask for membership services; please have your II membership number available  
[www.intervalworld.com](http://www.intervalworld.com)**

**RCI CUSTOMER SUPPORT .....317-805-8000 or 800-338-7777**

**[www.rci.com](http://www.rci.com)**

**TRADING PLACES INTERNATIONAL .....800-365-7606 or 808-828-0652**

**[www.tradingplaces.com](http://www.tradingplaces.com)**

### **REQUESTS FOR UPCOMING RESERVATIONS**

**For rooming requests or changes in room assignments prior to check in please contact Cliffs Reservations at 800-367-8024. Requests are received on a first-come , first-serve basis. Requests shall be fulfilled depending on availability within the operating procedures of the Cliffs Club and Cliffs Resort. We will try our very best to accommodate your requests.**

### **SECURITY AND EMERGENCIES**

**For late check-ins or after-office-hour emergencies, please contact Cliffs Security at (808) 635-2806. The Front Desk is open between the hours of 7:00 a.m. and 10:00 p.m.**

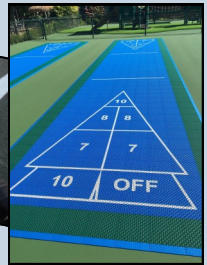
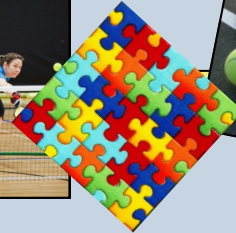


# Amenities & Rentals

## ***COMPLIMENTARY AMENITIES***

The following amenities are provided **COMPLIMENTARY** to Cliffs registered guests. Equipment is available at the Front Desk on a first come, first serve basis.

- Tennis racquets & balls, putters & golf balls for putting green
- Basketballs
- Pickle ball racquets & balls
- Shuffleboard court cues and discs



## ***BOARD GAMES & PUZZLES***

Board games & puzzles are available at no cost in the Recreation Room.

## ***BIKE RENTALS***

Bicycles are available for rent between the hours of 8:00 a.m. and 5:30 p.m. \$5/HR

Bikes must be returned to the office by 6:30 p.m. Riding is allowed only within the community of Princeville. Please stop by the Front Desk to reserve a bike.

## ***BINOCULAR RENTALS***

To enhance your bird, flora, fauna, and whale-watching enjoyment, binoculars are available for rent. Please see the Front Desk.

## ***UMBRELLAS***

Beach umbrellas are available for rent. Please see the Front Desk.



# Housekeeping Services



As your hosts, we strive to provide comfortable and quality accommodations. Your comfort is important to us. The following is a list of cleaning services that we hope will make your vacation relaxing and worry-free.

## ***MID-WEEK SERVICE***

Mid-week service is available during your stay if you are an owner, exchanger, or have rented our timeshare units and are staying five (5) nights or longer. On the third day after check-in you will receive clean towels, trash removal, a change of bed linens, and light unit cleaning. Ask at the Front Desk or call Housekeeping at 808-826-2006 to schedule.

## ***TIDY SERVICE***

Service includes changing bed linens, cleaning toilets, an exchange of towels, removal of trash and vacuuming for a fee. Ask at the front desk or call Housekeeping at 2006 to schedule.

## ***BATH TOWEL EXCHANGES***

Towels are exchanged during the mid-week service but if you need additional towel exchange call Housekeeping at 808-826-2006.

## ***POOL TOWEL EXCHANGES***

Pool towel exchanges for registered Cliffs members and guests can be done directly with the Housekeeping department, across from Building 4.

## ***MORE COOKING EQUIPMENT NEEDED?***

Housekeeping has several baking and cooking items that are may be available in our supply closet, ie. rice cookers, bigger pans, containers, etc.

Please call if there is something you need, we will be happy to check.

Call 808-826-2006.





# House Rules

*Please review and observe our House Rules—and ask if you have questions. We appreciate your kokua:*

## COMMON AREAS AND LANAIS

1. There are gas grills by the putting green, between buildings four and nine, between buildings five and six, and in the gazebo. Unfortunately, fire codes prohibit grilling on lanais. Picnic tables are available at certain areas.
2. Please don't drape towels, clothing and sports equipment on railings, in passageways, or windows that may be viewed from outside.
3. For everyone's safety, nothing should be dropped or thrown from lanais.
4. Kindly take your trash to the designated trash containers instead of placing outside your door. There are two trash sheds, one located in front of building 4 and the other at the maintenance building across from building 3. Please recycle too! Recycling bins are available in front of building 4, between buildings 7 & 9 and next to the maintenance building.
5. Fireworks and drones are **prohibited** on property grounds in Princeville.
6. Owners and guests are responsible at all times for the actions and supervision of their children.
7. Please don't feed cats or chickens. The resort has a regular animal control program that honors the humane society's guidelines. And especially, please do not feed the Hawai'ian Nene.

## POOL RULES

1. The pools open at 9:00 A.M. and close at 10:00 P.M. children under 12 must be accompanied and supervised by an adult at all times. Please no jumping off rocks.
2. The pools are for the use of owners and guests in residence only.
3. Running, "horseplay" not allowed in the Recreation room, pool, or pool area.
4. Please don't bring glass containers of any kind within the pool area or in the pools.
5. Rafts or floatation devices (like noodles) tend to interfere or restrict the enjoyment of others so please enjoy the pools without them.



# A few more House Rules

## **PARKING AREA**

Please remember to register your vehicle and display the parking permit. Our Security checks for unregistered vehicles that might be subject to being towed at owner's expense. Please park in a properly-designated parking stall.

## **NOISE ABATEMENT**

1. When you shut the front door of your unit please hold it so it doesn't slam due to wind.
2. Kindly keep the volume down if you use electronics. Quiet time starts at 8:00 pm.

## **NO SMOKING POLICY**

The Cliffs is a non-smoking property (this includes your unit). If you are a smoker, please smoke only in the four designated smoking areas: Near the putting green, the employee parking lot, the ocean side of building 6, and the gazebo area.

## **GENERAL PROVISIONS**

1. The use of drones is strictly prohibited.
2. No canvassing or solicitation allowed at any time.
3. We don't allow pets unless the unit owner has received prior written approval from the Cliffs AOA board of Directors. If you have an official licensed service animal please register yours at the front desk prior to your stay at The Cliffs

Thank you for observing "the rules"- it assures that everyone will have a wonderful time!





# Map of Princeville





# DRIVING MAP OF KAUAI

**Maps are available at the Concierge Desk in the Lobby area**







# Miles & Minutes

**THE FOLLOWING ARE ESTIMATED DRIVE TIMES AND DISTANCES FOR EACH OF THE LISTED LOCATIONS.**

*See The Concierge for more information*

| <b>FROM PRINCEVILLE TO</b> | <b><u>Miles</u></b> | <b><u>Minutes to drive</u></b> | <b><u>Description / Activities</u></b> |
|----------------------------|---------------------|--------------------------------|--|
| Haena-Ke'e Beach           | 10                  | 25                             | Beach, hiking                          |
| Hanalei Bay                | 3                   | 6                              | Water Sports                           |
| Hanalei Town               | 3                   | 5                              | Historic Town / Dining                 |
| Makai Golf Course          | 2                   | 4                              | Golf With An Ocn view                  |
| Kilauea                    | 5                   | 6                              | Historic Light House                   |
| Anahola                    | 15                  | 17                             | Beach , Landscape                      |
| Kapaa                      | 20                  | 24                             | Shopping / Dining                      |
| Wailua                     | 25                  | 45                             | Home of the fern Grotto                |
| Lydgate State Park         | 26                  | 48                             | Park, Swimming                         |
| Lihue Airport              | 29                  | 60                             | Main Airport Terminal                  |
| Lihue                      | 30                  | 60                             | Kauai's County Seat                    |
| Kukui Grove                | 30                  | 63                             | Shopping Center/Movies                 |
| Kilohana                   | 32                  | 65                             | Historic Home/Dining                   |
| Koloa Town                 | 39                  | 75                             | Historic Town/Dining                   |
| Poipu                      | 42                  | 90                             | Swimming, Shopping                     |
| Waimea                     | 53                  | 120                            | Historic Town                          |
| Kokee                      | 64                  | 150                            | Park/Canyon                            |

**FOR ADDITONAL DRIVING DIRECTIONS CONTACT CLIFFS CONCIERGE**

# Island Information



## The Dramatic *TARO FIELDS* at Hanalei

The Hanalei taro fields are a prime source of Kalo, also known as the Taro plant. Taro or “Poi” is a primary food of the Hawaiians. The Taro corm is cooked and mashed with water to make poi. The leaves are cooked as greens, similar to spinach. Poi is served at luaus and feasts.



***PLEASE  
DO NOT FEED  
THE NENE***



Hawaii's State bird, the Hawaiian "Nene" Goose, has recently been re-established on Kaua'i, and can be seen in various areas of the island. They are extremely tame and prone to beg for food from people. This puts them in peril. Several birds have been unintentionally killed by vehicles in parking lots, where they wander around looking for handouts. They will have a better chance of survival in the wild if you do not feed them. Do not chase or harass them as they are a protected species.

Mahalo,

*United States Division of Fish and Wildlife,*

*Department of Land and Natural Resources*



# ***For Your Safety & Security***

*As a regular practice we maintain an ongoing employee training program which includes safety and evacuation procedures. We are ready to assist if you need us.*

**WHEN YOU GET TO YOUR ROOM: PLAN AHEAD FOR AN EMERGENCY, KNOW TWO WAYS OUT**

1. Advance knowledge and precautions will lessen the chance of panic or confusion in the event of a real fire. Walk to the exit. Count doors; note turns or landmarks that could help you locate your way in the event of a fire with dark smoke.
2. Dial 808-826-2003 for the front desk if you observe unsafe conditions.
3. After office hours, please contact Cliffs security at (808) 635-2806.

## **IN CASE OF FIRE DIAL 911**

**Immediately leave your room and close the door**

## **HURRICANE/TSUNAMI WARNING**

**For information call Kauai Civil Defense Center Lihue: 808-241-1800**

## **DESIGNATED MEETING AND EVACUATION SITES**

**In the event we are advised to evacuate a building i.e. fire, employees and guests will be directed to meet at the putting green where management will conduct a roll call in order to determine that everyone is out of the affected building.**

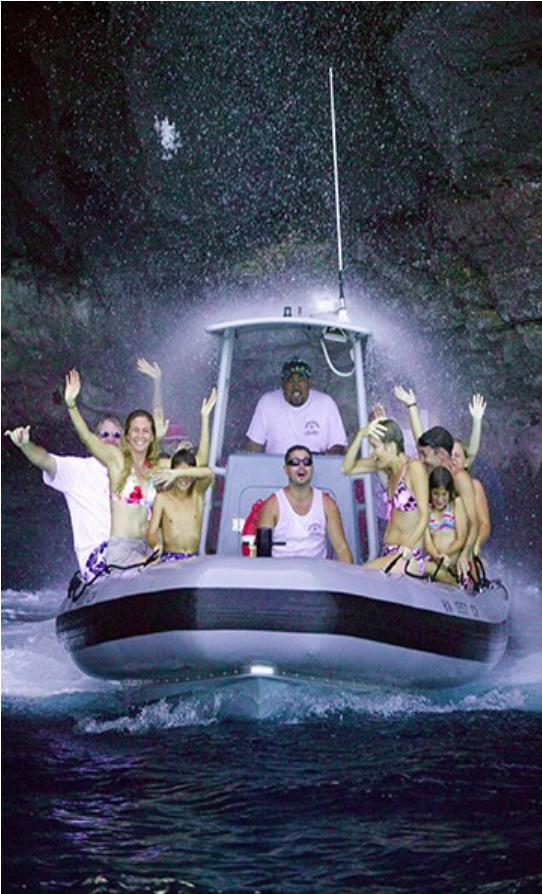


### ***THE HULA***

**Is a native Hawaiian dance marked by flowing, pantomimic gestures. It is the storytelling dance of Hawaii.**



# Kauai by Water



YOU CAME TO KAUA'I TO RELAX, but you also came to Kaua'i to play. Contact the Concierge for the best snorkeling, boogie boarding, kayaking, windsurfing and surfing spots on the island. Want adventure? Book a fishing charter, a sunset Napali dinner cruise or an exhilarating Zodiac expedition! You worked hard to get here. Plan some time to play.



## CLIFFS CONCIERGE

*Call us at 808-826-2005,  
Or come to the Lobby to see us  
Available Daily.*



# Beautiful Hanalei By The Bay



A local favorite, THE HANAIEI PIER was built in 1892. Its scenic location on beautiful Hanalei Bay is a favorite gathering place for fishing and swimming. Take a leisurely walk on the bay– it is something you will remember forever.



## Ma`o Hau Hele

(Hibiscus Brackenridge) is the state flower of Hawai`i.

If you pick a flower it will last about 24 hours without water before folding





# Beach Safety Tips

*ENJOY KAUA'I'S COASTAL RESOURCES BUT BE CAREFUL NEAR AND IN THE WATER*

- The National Weather Service offers surf advisories at 808-245-3564.
- Check with lifeguard for beach and surf conditions. Most large beaches have Lifeguard Towers. Remember: "WHEN IN DOUBT, DON'T GO OUT."
- Check where Rescue Tubes are located at the beach. See photo of a Rescue Tube here
- Check for beach warning signs before entering the water. Do not dive into unknown water or into shallow-breaking surf. →
- Be careful on any beach during periods of high surf; riptides are most common during that time. If caught in one do not fight the current. Swim sideways and wait until it subsides, then swim to shore. DO NOT PANIC.
- Never swim alone and avoid swimming in shore break areas.
- Talk with a Lifeguard at one of our Briefings (held Sat, Sun, Mon in the Rec Center 8:30am)
- Nudity is prohibited on all Kaua'i beaches.



Warning signs for all hazards might not be posted at every beach so please use cau-



DANGEROUS  
SHOREBREAK



HIGH  
SURF



MAN  
-OF-WAR



SHARP  
CORAL



WAVES  
ON LEDGE



SUDDEN  
DROP-OFF



STRONG  
CURRENTS



SLIPPERY  
ROCKS

# Golfing on Kauai



Whether you are a seasoned golfer or someone that just has an urge for a good round of golf, Kaua'i has a course that will suit you. There are seven gorgeous golf courses on Kaua'i to choose from. Let our Concierge set tee times for you.

## **PRINCEVILLE MAKAI GOLF COURSE** Designed by **ROBERT TRENT JONES JR.**

Golf Digest lists the MAKAI as one of "Americas' 100 Greatest Public Golf Courses consistently year after year. The Makai is really three courses in one: the Ocean Nine—venturing the closest to the Pacific, the Lakes Nine—winding its way around serene lakes and the Woods Nine—diverting its way through native woodlands. 808-826-1912. <https://makaigolf.com>

**WAILUA GOLF COURSE** in Wailua between Kapaa and Lihue. Our great municipal course. Try it and you will see why it is ranked one of three best municipal courses in all of Hawai'i. 808-241-6666 <https://www.kauai.gov/golf>

**HOKUALA GOLF CLUB** Designed by **JACK NICKLAUS** Gorgeous views, gorgeous course located next to the Kauai Marriott in Lihue. 808-241-6000 <https://www.hokualakauai.com/golf>

**PUAKEA GOLF COURSE** Temporarily closed - Kauai's newest course is in Lihue near Costco.

Designed by **ROBIN NELSON** Stunning views, great course. 808-245-8756 <https://www.puakeagolf.com>

**POIPU BAY GOLF COURSE** Designed by **ROBERT TRENT JONES, JR.** Commanding ocean and mountain views and worth every penny to play it. 808-742-8711 <https://www.poipubaygolf.com>

**KUKUIOLONO GOLF COURSE** This is our little "hidden gem" of a nine hole course nestled in the hills of Kalaheo. You just need to play it to see why. It is so charming and you'll go back time and time again to play it. 808-332-9351

[www.hawaiiigolf.com/courses/kalaheo/kukuiolono-gc](http://www.hawaiiigolf.com/courses/kalaheo/kukuiolono-gc)

## **KIAHUNA GOLF COURSE** Designed by

**ROBERT TRENT JONES, JR.** Seven water hazards and several doglegs mean you really need to pay attention on this course! Gorgeous views, really worth playing. 808-742-9595 [kiahunagolf.com](http://kiahunagolf.com)

Courses so beautiful it will be hard for you to keep your mind on the game! Take lots of golf balls.....





# Beaches of Kaua`i

## **NORTH SHORE**

The North Shore Coastline is lined with majestic cliffs and flowing waterfalls. Many beautiful beaches are accessible by foot or by boat. Extreme caution must be exercised at all times, especially during the winter months. Watch for high surf, ocean currents and hazardous shore conditions.

## **EAST SHORE**

The windward side of the island is known to have many beautiful beaches. Trade winds blow onshore much of the year. Caution must be exercised at all times especially during the winter months. High surf, ocean currents and hazardous shore conditions exist.

## **SOUTH SHORE**

The Southern Coastline is a resort destination. Excellent for activities like snorkeling, diving, surfing, boat tours, and much more. Great general recreation beaches. High surf and strong currents exist, and caution must be exercised at all times especially during the summer months.

## **WEST SHORE**

The Western Coast of the island is known for its dry and sunny weather. This coastline has many great sandy beaches, which are excellent for fishing, surfing and sunbathing. With high surf, ocean currents and hazardous shore conditions, caution must be exercised at all times, especially during the winter months.





# North Shore Of Kauai

Kauai's north shore has often been described as magical. It is here that beauty and magic seem to merge, peaceful in the eye of nature at its most inspiring. Panoramic views abound with distant mountains rising from fertile plateaus that have been in pasture for more than a hundred years. Princeville Ranch was the oldest ranch on Kauai founded in 1853. Robert Crichton Wyllie called the ranch Princeville following a two-week visit of Kamehameha IV, Queen Emma, and their two year old son, Prince Albert (who tragically died just two years later). Today, ranching and resort development can be found in Princeville's 11,000 acres.



“Hanalei” means “Crescent Bay”. During ancient times, the Hawaiians had a major village clustered around the picturesque bay. This bay linked the North Shore to the outside world, as well as providing abundant fishing grounds. By the 1830s protestant missionaries had settled and built the Waioli mission. Whalers soon came, and then livestock and crops ranging

from rice to taro were exported to interisland steamers. During the winter stormy months, the harbor would be hazardous to larger boats. The last shipping boats came into Hanalei Pier in the 1930s. After that all shipping would go to Nawiliwili Harbor.

The gateway to Hanalei, a one-lane steel truss bridge built in 1912, is the oldest bridge of this type now found in the state. It symbolizes the slower lifestyle of the area community. Hanalei has retained the spirit of a south seas outpost, with plantation-era buildings.



The eight coastal miles that link Hanalei and Na Pali coast emphasize Hanalei's beauty and appeal. Hawaiians believe that Menehune, Spirits and gods live in the forested valleys and the wet and dry caves along the coast. On a hillside overlooking Ke'e beach at the end of the road, they built a temple to Laka, the goddess of Hula. Ke'e beach is the beginning of the eleven mile trail along the coast of Kalalau Valley.



# PRINCE ALBERT KAMEHAMEHA

Kaua'i the oldest and northernmost of the islands was also probably the first island settled with voyagers from southern Polynesia. To a land blessed with rich soil, flowing rivers and abundant rain fall, the settlers brought the plants and seeds that would make the island lush and beautiful. Historically the name Kaua'i has been translated to mean "season of abundance" or "time of plenty". On an island ringed with gorgeous bays and beaches, the area known as Hanalei stood out as a place of beauty and power. This area and its immediate surrounding were kula lands—land available to the maka'ainana or common person for cultivation and fishing.



**PRINCE ALBERT EDWARD**  
Barony De Princeville



**KING KAMEHAMEHA IV**

*"Ua pau, ua hala lakou, a koe no pua"  
(They are gone, they have passed but  
their flowers survive)*

Overlooking Hanalei Bay was the plateau, which is now known as Princeville a place of spiritual mana or power. From the communities present site to Po'oku, just beyond the highway, there is said to have been one of the largest hala (pandanus) groves in Hawai'i. The grove was celebrated in many chants and stories that indicated there were abundant water sources and the leaves provided weaving material for mats and other household items. Further up Po'oku was one of Kauai's largest Heiau (Temple).

*The site of the 1 Hotel was know as Pu'u poa or pu'u paa—pu'u meaning mountain and pa'ao meaning the staff of the fire goddess, Pele who when searching for a new home would strike her staff into the earth to create a new crater. Directly below the hotel is a marshy area know as kamo'omaikai, the site of the large fish pond.*

"I never saw such a romantically beautiful spot in all my life time. Were I forty years younger... I would throw the Foreign Office with all its musty papers in the king's hands and spend the remainder of my life here". So declared Robert Crichton Wyllie, the founder of Princeville at Hanalei, during the building of his Kauai retreat in 1860. After a lifetime of adventure, success in the financial world and at Hawai'i's royal court, Mr. Wyllie, a Scotsman, served as minister of foreign affairs for the Kingdom of Hawai'i for 20 years. It was Wyllie who purchased much of the Hanalei area, planted sugar cane and coffee, constructed a large modern sugar mill in Hanalei and built himself a plantation estate, Kikiula near the present resort site. In 1860 Wyllie hosted his dear friends, King Kamehameha IV, Queen Emma and their two year old son Prince Albert at his estate for several weeks in honor of the child- the most beloved ali'i of all Hawai'i. Wyllie named the plantation Barony de Princeville, The City of The Prince. Unfortunately, a great tragedy befell the royal family and the kingdom when Hawaii's only prince died at the age of four.



**QUEEN EMMA**

# SPECTRUM CABLE TV

Please Note: only a relatively low bandwidth is available from Spectrum; which may make it difficult to stream. Premium channels such as HBO, ShowTime, Starz, etc. and Premium OnDemand channels are not available. Channels or services that provide a number to call for service such as OnDemand movie rentals are not available

|    |                     |     |                    |     |                      |
|----|---------------------|-----|--------------------|-----|----------------------|
| 2  | KBFD HD             | 58  | FOOD NETWORK       | 131 | LEASED ACCESS        |
| 3  | KHON -FOX           | 59  | HGTV               | 132 | JEWELRY CHNL         |
| 4  | KITV - ABC          | 60  | WGN AMERICA        | 150 | EVINE                |
| 5  | KHII - MyTV         | 61  | TBS                | 152 | HSN                  |
| 6  | KSIX - Telemundo    | 63  | TLC                | 153 | QVC                  |
| 7  | KGMB - CBS          | 64  | OXYGEN             | 154 | HOME SHOP INTER      |
| 8  | KHNL - NBC          | 65  | TRUTV              | 155 | SHOP ZEAL 9          |
| 9  | KIKU                | 66  | WE TV              | 156 | LIQUIDATION CHNL     |
| 10 | KHET - PBS          | 67  | FX                 | 157 | REVENUE FRONTIER     |
| 12 | SPEC SPORTS         | 68  | FREEFORM           | 158 | GEM SHOPPING NETWORK |
| 13 | SPEC SPORTS EI      | 69  | BRAVO              | 160 | RFN1                 |
| 14 | SPECTRUM OC16 OD    | 78  | E!                 | 162 | LOVE                 |
|    |                     | 79  | ARIRANG            | 163 | SHOP ZEAL 1          |
| 16 | SPECTRUM OC16       | 80  | KBFD - KBS WORLD   | 164 | SHOP ZEAL 3          |
| 17 | SPECTRUM XCAST      | 81  | KLIFE oD           | 165 | SHOP ZEAL 4          |
| 18 | SPECTRUM XCAST2     | 83  | CARTOON NETWORK    | 166 | SHOP ZEAL 5          |
| 19 | SPECTRUM XCAST MLTI | 84  | HISTORY            | 167 | SHOP ZEAL 6          |
| 20 | SURF CHANNEL        | 85  | SEC NETWORK        | 168 | FETV                 |
| 21 | SPECTRUM USURF      | 86  | SEC EXTRA          | 170 | SHOP ZEAL 8          |
| 22 | KFVE                | 87  | FS PRIME TICKET    | 183 | HGPNoD               |
| 24 | SUNDANCE TV         | 88  | NBC SPORTS NETWORK | 200 | SPORTS CHNL HAWAII   |
| 25 | 3ANGE               | 90  | ANIMAL PLANET      | 201 | S&FoD                |
| 26 | TBN                 | 91  | DISCOVERY CHNL     | 210 | NBCSN                |
| 29 | DAYSTAR HD          | 92  | NAT'L GEOGRAPHICS  | 214 | FS1HD                |
| 30 | EWTN                | 93  | KHON - THE CW      | 215 | SPECTRUM SPORTS TV   |
| 31 | INSP                | 94  | INVEST DISCOVERY   | 216 | GOLF                 |
| 32 | SONLIFE             | 95  | ESPN               | 217 | SPECTRUM SPORTSNET   |
| 33 | TNT                 | 96  | FOX SPORTS 1       | 218 | SPECSN               |
| 34 | AMC                 | 97  | HALLMARK CHNL      | 219 | SEC - ALT            |
| 43 | MSNBC               | 98  | LIFETIME           | 220 | HSEC                 |
| 44 | CNBC                | 99  | SYFY               | 222 | ESPNHD               |
| 45 | C-CPAN              | 101 | KVIC               | 224 | ESPN2                |
| 46 | C-SPAN 3            | 107 | HMSNB              | 226 | FS WEST              |
| 47 | C - SPAN 2          | 108 | FOX BUS NETWORK    | 227 | FS SAN DEIGO         |
| 48 | A&E                 | 109 | NEWS CHOICE        | 228 | PRIM HD              |
| 49 | BBC AMERICA         | 111 | HLN                | 244 | FCSA                 |
| 50 | KKAI - IND          | 112 | NEWS CHOICE        | 245 | FCSC                 |
| 51 | CNN                 | 113 | CNN HD             | 246 | FCSP                 |
| 52 | HLN                 | 114 | HN OD              | 311 | HOW TO               |
| 53 | HGOV                | 116 | CNBCHD             | 316 | THE INSPIRE CHNL     |
| 54 | HPUB                | 126 | KITV - MeTV        | 318 | DIS LIFE CHNL        |
| 57 | DISNEY CHNL         | 128 | KLP                | 319 | SPORTNET LA          |



## SPECTRUM CABLE TV continued

|  |     |                   |     |               |                   |     |                  |                      |
|--|-----|-------------------|-----|---------------|-------------------|-----|------------------|----------------------|
|  |     |                   | 543 | KHON - GET TV |                   | 807 | HIP HOP CLASSICS |                      |
|  | 321 | FOOD HD           |     | 544           | KGMB - THIS TV    |     | 808              | THROW BACK JAMS      |
|  | 323 | HG TV             |     | 545           | COMEDY CENTRAL    |     | 809              | R&B CLASSICS         |
|  | 325 | TRAVEL CHNL       |     | 546           | REELZ             |     | 810              | R&B & SOUL           |
|  | 326 | OIWI              |     | 547           | AETVHD            |     | 811              | GOSPEL               |
|  | 327 | HISTHD            |     | 549           | HDE - E!          |     | 812              | REGGAE               |
|  | 329 | APLHD             |     | 550           | TRUTVHD           |     | 813              | ROCK                 |
|  | 330 | FREE Od           |     | 551           | TBSHD             |     | 814              | METAL                |
|  | 331 | TLCHD             |     | 552           | HSNHD             |     | 815              | ALTERNATIVE          |
|  | 332 | THE GREEN CHNL    |     | 553           | TNTHD             |     | 816              | ADULT ALTERNATIVE    |
|  | 333 | DSCHD             |     | 554           | FXHD              |     | 817              | ROCK HITS            |
|  | 336 | IDDSCHD           |     | 555           | USA NETWORK       |     | 818              | CLASSIC ROCK         |
|  | 341 | BBCAHD            |     | 556           | FXX               |     | 819              | SOFT ROCK            |
|  | 342 | IAGE              |     | 557           | SYFY              |     | 820              | LOVE SONGS           |
|  | 343 | OWN               |     | 558           | OXYGHD            |     | 821              | POP HITS             |
|  | 347 | NGCHD             |     | 559           | PARAMOUNT NETWORK |     | 822              | PARTY FAVORITES      |
|  | 354 | MCTV              |     | 560           | BRAVO             |     | 823              | TEEN BEATS           |
|  | 355 | UHTV              |     | 562           | ENT Od            |     | 824              | KIDZ ONLY            |
|  | 356 | TEACH/DOE         |     | 564           | WGNA              |     | 825              | TODDLER TOONS        |
|  | 358 | UH DLoD           |     | 591           | VH1               |     | 826              | Y2K                  |
|  | 400 | SPECSN            |     | 593           | MTV               |     | 827              | 90'S                 |
|  | 403 | TBN               |     | 600           | AMCHD             |     | 828              | 80'S                 |
|  | 404 | UPLIFT TV         |     | 602           | TCM               |     | 829              | 70'S                 |
|  | 406 | SONLIFE           |     | 620           | iCTRL             |     | 830              | SOLID GOLD OLDIES    |
|  | 408 | EWTNHD            |     | 646           | SUNHD             |     | 831              | POP & COUNTRY        |
|  | 409 | BYUTVHD           |     | 675           | IFC               |     | 832              | TODAYS COUNTRY       |
|  | 410 | INSPHD            |     | 682           | HNGN4             |     | 833              | COUNTRY HITS         |
|  | 432 | KIDZ MOZAIC       |     | 695           | KSIX              |     | 834              | CLASSIC COUNTRY      |
|  | 440 | TOONHD            |     | 700           | PPV HIGHLIGHTS    |     | 835              | CONTEMP. CHRISTIAN   |
|  | 441 | TV LAND           |     | 780           | HLN               |     | 836              | POP LATINO           |
|  | 443 | KHET 2 - PBS Kids |     | 782           | CSPN2HD           |     | 837              | MUSICA URBANA        |
|  | 444 | DISNEY            |     | 783           | CSPN3HD           |     | 838              | MEXICANA             |
|  | 446 | NICKELODEON       |     | 785           | HGTV              |     | 839              | TROPICALES           |
|  | 448 | LIFE HD           |     | 787           | DLIFE             |     | 840              | ROMANCES             |
|  | 449 | LMNHD             |     | 790           | DSNY              |     | 841              | SOUND OF THE SEASONS |
|  | 451 | HWE               |     | 800           | DMX HAWAIIAN      |     | 842              | STAGE & SCREEN       |
|  | 452 | HALLMARK CHNL     |     | 801           | MUSIC HIT LIST    |     | 843              | SOUNDSCAPES          |
|  | 455 | KGMB - Bounce TV  |     | 802           | MUSIC MAX         |     | 844              | SMOOTH JAZZ          |
|  | 520 | QVCHD             |     | 803           | MUSIC DANCE/EDM   |     | 845              | JAZZ                 |
|  | 538 | FREEFORM          |     | 804           | MUSIC INDIE       |     | 846              | BLUES                |
|  | 540 | POP               |     | 805           | HIP HOP & R&B     |     | 847              | SINGERS & SWING      |
|  | 541 | KHNL ANTENNA TV   |     | 806           | RAP               |     | 848              | EASY LISTENING       |

## SPECTRUM CABLE TV continued

|      |                        |      |                   |      |                |
|------|------------------------|------|-------------------|------|----------------|
| 849  | CLASSICAL MASTERPIECES | 1006 | KITVHD - ABC      | 1222 | ESPNHD         |
| 850  | LIGHT CLASSICAL        | 1007 | KGMBHD - CBS      | 1224 | ESPN 2 HD      |
| 851  | KDNN Island 98.9       | 1008 | KHNLHD - NBC      | 1226 | HDFSW          |
| 852  | KCCN FM 100            | 1010 | KHETHD - PBS      | 1228 | PRIMHD         |
| 853  | KUCD Star 101.9        | 1012 | SPCSP             | 1229 | BeINHD         |
| 854  | KDDB 102.7 Da Bomb     | 1013 | SPSEN             | 1242 | HNBA           |
| 856  | KKNE AM940             | 1014 | SPC16             | 1249 | HMAV           |
| 857  | KPOI Alt 105.9         | 1015 | SPC16 INTERACTIVE | 1316 | INSCH          |
| 858  | KPHW Power 104.3       | 1016 | SPCOC             | 1319 | SNLA           |
| 859  | KRTR Krater 96 FM      | 1017 | SPCXC             | 1320 | CKSP           |
| 864  | HPR-1 HI Public Radio  | 1018 | SPEX2             | 1321 | FOODHD         |
| 865  | HPR-2 HI Public Radio  | 1019 | SPCMV             | 1323 | HHGTV          |
| 866  | KTUH UH Radio          | 1020 | SPCSU             | 1325 | TRAVHD         |
| 867  | KSSK 92.3              | 1021 | SPCUS             | 1326 | OIWI           |
| 868  | KQMQ 93.1 Da Pa`ina    | 1022 | KFVE HD           | 1327 | HISTHD         |
| 869  | KHJZ 93.9 The Beat     | 1026 | TBN               | 1329 | APLHD          |
| 870  | KUMU 94.7              | 1028 | DAYSTAR           | 1330 | THE GREEN CHNL |
| 880  | NOAA Natl Weather      | 1045 | C - SPAN          | 1331 | TLCHD          |
| 881  | KHVH Newsradio 830     | 1046 | C - SPAN 3        | 1333 | DSCHD          |
| 882  | KPHI AM882             | 1047 | C - SPAN 2        |      |                |
| 883  | KORL AM883             | 1093 | KHON HD - The CW  | 1339 | HSMIT          |
| 884  | KKEA ESPN 1420AM       | 1106 | KITV 3 HD         | 1341 | BBCAHD         |
| 885  | KHKA ESPN 1500AM       | 1107 | HMSNB             | 1342 | IAGE           |
| 888  | KZOO AM1200            | 1108 | HDFBN             | 1343 | OWNHD          |
| 912  | JOBS ON DEMAND         | 1109 | FOX NEWS HD       | 1347 | NGCHD          |
| 919  | PETS                   | 1111 | HHLN              | 1400 | SPECSN         |
| 943  | MCoD Music Choice oD   | 1113 | CNNHD             | 1404 | UPLIFT TV      |
| 951  | SPC16                  | 1116 | CNBCHD            | 1406 | SONLIFE        |
| 953  | NEWS Od                | 1132 | HJEWL             | 1408 | EWTN           |
| 957  | S&F oD                 | 1150 | EVINEHD           | 1409 | BYUTVHD        |
| 959  | HISPoD                 | 1152 | HSNHD             | 1410 | INSP           |
| 963  | HOWTO ON DEMAND        | 1153 | QVCHD             | 1440 | TOONHD         |
| 965  | KNOWLEDGE Od           | 1154 | HSH SHOP          | 1441 | TV LAND        |
| 967  | KIDS Od                | 1161 | SONLIFE           | 1444 | HDSNY          |
| 969  | LFoD                   | 1201 | S&FoD             | 1446 | NICKELODEON    |
| 973  | ENToD                  | 1210 | NBCSNHD           | 1448 | LIFE HD        |
| 975  | PToD                   | 1214 | FS1HD             | 1449 | LMNHD          |
| 990  | PREMIUM UPGRADE        | 1215 | SPCSP             | 1451 | HWE            |
| 1000 | ICTRL                  | 1216 | GOLF              | 1452 | HHALL          |
| 1001 | HSCHI                  | 1217 | SNLA              | 1538 | FRFMHD         |
| 1002 | HKBFD                  | 1218 | SPESSN            | 1540 | POP            |
| 1003 | KHONHD - Fox           | 1219 | SEC EXTRA         | 1545 | COMEDY CENTRAL |
| 1005 | KHII HD                | 1220 | HSEC              | 1546 | REELZ HD       |



|      |        |      |             |      |                       |
|------|--------|------|-------------|------|-----------------------|
| 1547 | AETVHD | 1559 | PARAMOUNT   | 1646 | SUNHD                 |
| 1549 | HDE!   | 1560 | BRAVOHD     | 1675 | IFCHD                 |
| 1550 | TRUTV  | 1562 | ENToD       | 1682 | HNGN4                 |
| 1551 | TBSHD  | 1563 | WGN AMERICA | 1974 | CEoD                  |
| 1553 | TNTHD  | 1564 | HMGGM       | 1975 | PToD                  |
| 1554 | FXHD   | 1565 | HC&i        | 1990 | Ictrl                 |
| 1555 | USAHD  | 1591 | VH1         | 1999 | Bulletins for Oceanic |
| 1556 | FXXHD  | 1592 | MTV         | 2010 | SPEC ORIG             |
| 1557 | SYFYHD | 1600 | AMCHD       |      |                       |
| 1558 | OXYGEN | 1602 | HTCM        |      |                       |



## Acceptable Use Policy



### OCEANIC TIME WARNER CABLE LLC Standard Digital Cable, HDE and Ultimate 300 Internet with Wireless Oceanic Time Warner Cable LLC Acceptable Use Policy

The Time Warner Cable Acceptable Use Policy applies to the use of TWC's Services, including our High Speed Data Service. The policy is one of the Customer Agreements referred to in TWC's Residential Services Subscriber Agreement, which govern the use of TWC's Services. As a result, in using our Services, you are required to observe the non-exhaustive list of restrictions contained in this policy as well as the terms and conditions contained in our other Customer Agreements. Capitalized terms that are used in this policy but not defined here have the meanings ascribed to them in the Residential Services Subscriber Agreement. Time Warner Cable's goal is to provide all of our residential customers with the best residential services experience we can. Accordingly, we take our Acceptable Use Policy very seriously and we reserve the right to suspend or terminate your account if it is used in violation of the policy or our other Customer Agreements, as well as to take any appropriate legal action to enforce our rights. Our residential Services are provided to you for your reasonable, personal, non-commercial use only. The Services cannot be used for any enterprise purpose whatsoever whether or not the enterprise is directed toward making a profit. If it is your intention to use any of our Services for these purposes, please contact TWC to inquire whether we offer commercial services meeting your needs. Time Warner Cable seeks to create and foster an on-line community that can be used and enjoyed by all its High Speed Data Service customers. Please assist us by observing the following guidelines:

- The High Speed Data Service may not be used to engage in any conduct that interferes with TWC's ability to provide service to others, including the use of excessive bandwidth.
- The High Speed Data Service may not be used in a manner that interferes with TWC's efficient operation of its facilities, the provision of services or the ability of others to utilize the High Speed Data Service in a reasonable manner. TWC may use various tools and techniques to protect the security and integrity of its networks, which may include detecting malicious traffic patterns, preventing the distribution of viruses or other malicious code, and such other tools and techniques as TWC may from time to time determine appropriate.
- The High Speed Data Service may not be used to breach or attempt to breach the security, the computer, the software or the data of any person or entity, including TWC, to circumvent the user authentication features or security of any host, network or account, to use or distribute tools designed to compromise security, or to interfere with another's use of the High Speed Data Service through the posting or transmitting of a virus or other harmful item to deliberately overload or flood that entity's system. In using the High Speed Data Service, you may not use an IP address or client ID not assigned to you, forge any TCP/IP packet header or any part of the header information in an e-mail or newsgroup posting or probe, scan or test the vulnerability of any system or network by the use of sniffers, SNMP tools or any other method.
- The High Speed Data Service may not be used for any unlawful purpose, including to post or transmit content that violates child pornography statutes or contains graphic visual depictions of sexual acts or sexually explicit conduct involving children, or other depictions of children, the primary appeal of which is prurient. Complaints regarding the posting, distribution, or availability of child pornographic material should be submitted to **childporncomplaints@rr.com**.
- The High Speed Data Service may not be used to upload, post, transmit or otherwise make available any materials or content that violate or infringe on the rights or dignity of others. These include, but are not limited to, materials infringing or compromising intellectual property rights or the ability to maintain trade secrets and other personal information as private; the ability to avoid hate speech; threats of physical violence; harassing conduct; sexually oriented material that is offensive or inappropriate; and unsolicited bulk e-mail. To review Time Warner Cable's copyright repeat infringer and DMCA notice and takedown policies, please see **Abuse Reporting: Copyright Infringement Complaints**.
- The High Speed Data Service may not be used to engage in or foster any consumer fraud such as illegal gambling, "Make Money Fast" schemes, chain letters, Pyramid, or other investment schemes, or to make or encourage people to accept fraudulent offers by e-mail, USENET or other means, of products, items or services, originating from your account, or through a third party which implicates your account or to post or transmit off-topic or commercial messages on bulletin boards. You may not engage in any of the above activities using the service of another provider, while channeling such activities through your High Speed Data Service account or using your account as a mail drop for responses.



# Your TV Remote



## Cable Box Remote Control Instructions

Use Spectrum Remote Control to control the TV and cable box.

### Turning TV and Cable Box on and off

Press **POWER** button and both TV and cable box should power on or off.

If this does not work, try the following:

TV: Press **TV** button, then **POWER** button

Cable: Press **CBL** button, then **POWER** button

**GUIDE** button *Browse what's on now or what's coming up in 24 hours.  
Press twice to sort by HD.*

**MENU** button *Access all the key options, including a Features Tour of your guide*

**INFO** button *Program information and navigation*

**LAST** button *Sends you back to the last channel you were watching*

*If TV says "No Signal", it is possible that the cable box is not on. Press CBL button then the power button, both found at top of remote, and you should see a white light come on at the upper left corner of the cable box.*

*If both TV and cable box are on but no picture, the input may be set wrong. Use the **Video Source** button found at bottom left corner of remote to switch source. Cable box is on one of the HDMI ports.*

### NOTE:

Premium channels such as HBO, ShowTime, Starz, etc. and Premium OnDemand channels are not available.

Channels or services that provides a number to call for service such as OnDemand movie rentals are not available.



# Our Mission Statement



## ***WE WILL WORK TOGETHER WITH PRIDE***

*To provide a memorable experience to our owners and guests through teamwork that has been achieved by communication, responsibility, respect and the “Aloha Spirit.”*





*We are so glad you stayed with us at*

## ***The Cliffs***

*We hope to welcome you back soon.*

## ***A Hui Hou!***

***(Until We Meet Again)***

